

YOU DO NOT DESERVE TO BE ABUSED.

If you are being abused:

Find a safe place. Stay with family, friends, or at a shelter. Use this directory to help you find any services you need.

Remember, you are not alone!

If you have an emergency:

Dial 911
Available 24 hours a day, 7 days a week.

If you are injured:

Go to a hospital emergency room or your doctor and tell them what happened to you.

SHELTER PROGRAM

Oswego County Opportunities, Inc. (OCO)
Services to Aid Families (SAF)

24-Hour Crisis Hotline: 315-342-1600

** collect calls accepted within the county**

Website: www.oco.org/crisis-development

POLICE

For Emergencies, Call 911

OSWEGO COUNTY SHERIFF 315-349-3411

STATE POLICE: 315-366-6000

LOCAL POLICE DEPARTMENTS:

Oswego City 315-342-8122

Fulton City 315-598-2007

Central Square 315-676-4303

Phoenix Village 315-695-2001

Pulaski Village 315-298-7525

SUNY OSWEGO POLICE 315-312-5555

MEDICAL SERVICES

For Emergencies, Call 911

Hospitals

Oswego Hospital 315-349-5522

Urgent Care Centers

Central Square Medical Center 315-668-5212

Fulton Medical Center 315-592-3500

LEGAL SERVICES

Legal Aid Society of Mid-New York, Inc.

335 W. First Street, Suite 2

Oswego NY 13126

HelpLine: 1-877-777-6152 (toll-free)

Website: www.lasmy.org

HOTLINES

Available 24 hours a day, 7 days a week.

Local Hotlines

Oswego County Opportunities, Inc.
Services to Aid Families:

DOMESTIC VIOLENCE, DATING VIOLENCE, SEXUAL
VIOLENCE, STALKING AND CRIME VICTIMS:
24-Hour Crisis Hotline: 315-342-1600

OCO HOMELESS SERVICES: Mon-Fri 8:30am-4:30pm
Housing, Basic Needs or Other Crisis:
315-342-7618 or 1-877-342-7618 (toll-free)

** collect calls accepted within the county**

OFFICE: 315-342-7532

WEBSITE: www.oco.org/crisis-development
Nights/Weekends call 211 or go to 211CNY

Mental Health Crisis Team 315-251-0800

CNY 211 Helpline

Dial 211

New York State Hotlines

DOMESTIC VIOLENCE 1-800-942-6906

& SEXUAL ASSAULT 24/7 HOTLINE

CHILD ABUSE 1-800-342-3720

1-800-638-5163 (TDD)

National Hotlines

DOMESTIC VIOLENCE 1-800-799-7233

1-800-787-3224 (TDD)

SUICIDE PREVENTION 1-800-273-8255

ADVOCACY PROGRAMS

Safety for you and your children is your right.

If you need help, call:

Oswego County Opportunities, Inc.
Services to Aid Families:

DOMESTIC VIOLENCE, DATING VIOLENCE, SEXUAL
VIOLENCE, STALKING AND CRIME VICTIMS:
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OFFICE: 315-342-7532

WEBSITE: www.oco.org/crisis-development

Nights/Weekends call 211 or go to 211CNY

District Attorney's Office: 315-349-3200

OSWEGO COUNTY COUNSELING & SUPPORT

Oswego County Mental Hygiene 315-963-5361

Oswego Health (Mental Health) 315-326-4100

Catholic Charities 315-598-3980

ARISE 315-887-5156

Substance Abuse Counseling
(Farnam Family Services)

Oswego

Fulton

Mexico

OSWEGO COUNTY SOCIAL SERVICES

DOMESTIC VIOLENCE LIAISON 315-963-5000

CHILD PROTECTIVE SERVICES 315-963-5347

ADULT PROTECTIVE SERVICES 315-963-5339

LEGAL SYSTEM

Criminal Court:

CONTACT the police.

CALL Services to Aid Families (SAF) to learn
more about how they can help you.

FILE a formal complaint with a police officer.
If you can, get a copy of the domestic incident
report from the police.

SEEK the help of Services to Aid Families
(SAF). Call the 24-hour crisis hotline at 315-342-
1600.

SHOW UP in court when you are subpoenaed.

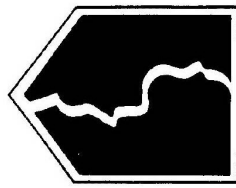
Family Court:

GO to Oswego County Family Court at the
Oswego Public Safety Center, 39 Churchhill Rd.,
Oswego, NY 13126.

ASK for help from Services to Aid Families
(SAF). Call the 24-hour crisis hotline at 315-342-
1600.

FILE a petition in Family Court with the help of
your SAF advocate.

SHOW UP in court for all hearing dates. If you
can't afford an attorney, ask the court to help find
one for you.



OSWEGO COUNTY SERVICE DIRECTORY

This booklet was prepared for the Domestic Violence Coalition of Oswego County by the Legal Aid Society of Mid-New York, Inc. to provide a directory of services and general legal information for victims of domestic violence, sexual assault, and stalking. For more information regarding this booklet, contact the Legal Aid Society of Mid-New York, Inc. at 120 Bleeker Street Utica, New York 13501 (315) 362-7000.

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OST
America's Partner
for Equal Justice

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Q: What should I do if I am hit or threatened?

A: In an emergency, call 911.

Q: How can I stay safe?

A: Safety first! If you decide to leave the abuser, call Services to Aid Families at 315-342-1600 for help making a plan to do so safely. You and your children may be able to go to a DV shelter. If you have pets, some shelters will also help you find a safe place for your pets to stay.

Whether you decide to stay or leave, you need a “safety plan.” It could save your life! Call Services to Aid Families for help. Update your safety plan every time your situation changes.

Q: What is an order of protection?

A: It is a court order signed by a judge. The order prohibits the abuser from threatening, abusing, or acting violently towards you. It may also require the abuser to stay away from you, your children, your home, your pets and your job.

Q: What court do I go to?

A: There are 3 different courts where you can get an order of protection:

- criminal court
- family court
- supreme court (in a divorce case)

Filing for an order of protection is free.

Q: Do I have to be physically hurt?

A: No. If someone is threatening you or your children by words or actions, you can ask for an order of protection.

Q: Who can get orders of protection?

A: People of any gender have equal rights to get an order of protection.

You may also ask for the order to include your children, or other family members related by blood or marriage.

Q: How do I get a criminal court order of protection?

A: Call the police and make a report. Tell them you want to press charges, and that you want an order of protection from criminal court. An advocate from Services to Aid Families can help you through the process.

Q: How do I get a family court order of protection?

A: You can go to family court if:

- you are (or were) married to the abuser OR
- you have a child together OR
- you are related to the abuser by blood or marriage OR
- you have an intimate relationship with the abuser (this includes same-sex relationships) OR
- you are related by blood or marriage to a party who has an intimate relationship

The first step is to fill out a petition and file it with the family court clerk in your county. Call Services to Aid Families or ask for help from the DV advocate at the courthouse. Bring your ID. In your petition, write down what the abuser did. Be specific! If possible, include dates and times when the abuse happened. Write down what you want the judge to do to protect you and your children.

Q: What if I’m in court for a divorce?

A: You can ask for an order of protection in supreme court, as part of your divorce case. Talk to your divorce lawyer.

Q: If I’m in danger, can I get an order of protection right away?

A: A judge can give you a temporary order of protection. To get one, you may

need to go in front of the judge when you file your petition.

Q: What else can an order of protection do?

A: An order of protection can also order the abuser not to speak to you in person, by phone, mail, text, or e-mail. If you live with the abuser, it can order the abuser to leave the home. It may even order the abuser to turn over any firearms to the sheriff’s department. A family court or supreme court order may also give you temporary custody of your children. However, it is best to file a custody petition at the same time you file for an order of protection. NOTE: The order of protection does not give you ownership of your home, or any property you co-own with the abuser.

Q: How long does an order of protection last?

A: A criminal court order typically lasts 6 months to 1 year, but can last up to 5 years (or even longer, in extreme cases). If you have a “temporary” order, it will expire on a certain date, unless you ask the court to extend it.

A family court order typically lasts 1 to 2 years, but can last up to 5 years. Before it expires, you can ask for an extension, for good cause. If it has expired, you can file a new petition if there are more incidents. If you don’t want the order anymore, you must go back to court and ask to drop it.

Q: What should I do with my order of protection?

A: Make copies. Keep a copy at home, at work, in your car, and with a trusted relative or friend. If the order covers your children, make sure their school and daycare have a copy. Include a picture of the abuser with each copy, if you can.

Q: Do I have to wait until I’m physically hurt to file for a violation?

A: No! If the abuser does anything to violate the order, you can call the police and ask to press charges for the violation. For a family court order, you can seek to press criminal charges or file a violation petition in family court (or both).

Q: What happens when the abuser is found in violation?

A: If the abuser violates a family court order, they could go to jail for up to 6 months or be fined. If the abuser violates a criminal court order, they could go to jail for up to 1 year. If this isn’t the first time the abuser has violated a criminal court order (or if you were physically hurt, or your property was damaged) the abuser could even go to state prison. You can find out when the abuser is getting out of jail by calling VINE-NY at 1-888-846-3469. Visit www.Vinelink.com to sign up for electronic alerts.

Safety Tips

- Always carry a cell phone. Put 911 and the police on speed dial.
- Change your locks, and always keep your home and car doors locked.
- Change up your routine, and try not to go out alone (especially at night).
- Keep an emergency box with a trusted relative or friend. Include ID, copies of important documents, clothes, an extra set of keys, credit cards, money, etc.
- Give your co-workers, neighbors and friends a “code word” and a special signal that means “call the police.”
- Get a security system and outdoor lights.
- Check out personal safety apps for your phone and other devices.
- Practice cyber-safety! Change your passwords often. Check the privacy settings on your devices and social media accounts. If you think the abuser is tracking your phone, call tech support about having it checked for spyware.
- Install smoke & CO2 detectors at home.
- Make a complete “safety plan” with Services to Aid Families and update it often.